

Kevin Anthony

Employment	Feb 2008 – Current	Liberated Networks	Halifax, NS
	Software Developer		
	Responsible for development and maintenance of PHP and MySQL driven web applications. Coordinated with clients to develop requirements and timelines.		
	May 2006 – Feb 2008	Keane Canada	Halifax, NS
	Senior Consultant		
	Currently providing operational consulting to a leader in the financial industry. Responsible for the configuration and maintenance of several internally developed middleware applications running on Linux. Developed tools and monitors using Perl.		
	Mar. 2001 – May 2006	Register.com	Yarmouth, NS
Network Operations Center Manager			
Oversaw the daily operations of Register.com's Network Operations Center. Responsible for managing a team of up to 14 employees that monitored and escalated issues within Register.com's production network which includes Linux, Solaris and Windows servers and their associated network infrastructure.			
Network Operations Center Supervisor			
Supervised team of four operators and three analysts which monitored all of Register.com's internal systems. Responsible for diagnosing, repairing or escalating problems.			
Sep 2001 – Jul 2002			
Network Administrator			
Solely responsible for supporting the network of RCOM Canada Corp's operations in Yarmouth, Nova Scotia. Administered a Windows 2000 active directory domain with approximately 120 computers and over 150 users. Performed general software and hardware troubleshooting for users as well as planning upgrades to the computer infrastructure. Also performed general support for Nortel Symposium Call Center Server and Nortel phone sets.			
Mar 2001 – Sept 2001			
Customer Service Team Leader			
Oversaw Customer Service Representatives and their activities. Responsible for answering questions from CSRs as well as maintaining the operations of the call center floor.			
Feb. 2000 – Sep. 2000	Online Support Inc.	Kentville, NS	
Internet Support Technician			
Provided tier one technical support for Telus BC Internet customers. Utilized extensive troubleshooting skills to solve connectivity and configuration problems regarding dial-up services, high-speed ADSL connections. Also performed duties of team leader, such as assisting other technicians with questions, when required.			
May. 1999 – Feb. 2000	Wolfe Computer	New Minas, NS	
Computer Service Technician			
Responsible for servicing of personal computers including hardware and software troubleshooting. Other responsibilities included sales, phone support, on-site servicing, and on-site network configuration and troubleshooting.			
Education	Sep. 2000 – June 2001	NSCC – Burrigge Campus	Yarmouth, NS
	Computer Network Technology		
	Completed program with honors. Details can be found at: http://www.nsc.ca/Learning_Programs/Programs/PlanDescr.aspx?prg=CNTG&pin=COMNETTECH		
Sep. 1999 – June 2000	NSCC – Kingstec Campus	Kentville, NS	
Computer Systems – Management & Support			
Completed program with honors. Details can be found at: http://www.nsc.ns.ca/calendar1999-2000/CSMS.html			

- Certifications**
- ITIL Foundations Certification

Skills

General Technical

- Extensive computer hardware knowledge.
- Fluent in MS-DOS, all versions of Windows and MacOS 9 - X.
- Fluent in Linux including experience with many different distributions.
- Experience administering Solaris.
- Fluent with all components of both Microsoft Office and Corel WordPerfect Suite.

Networking

- Ethernet networks.
- TCP/IP in both Internet and LAN related aspects.
- Extensive knowledge of DNS.
- Microsoft Active Directory.
- Experience with Cisco routers running IOS and Cisco Catalyst switches.

Development

- Fluent in XHTML and CSS.
- Fluent in PHP and Perl.
- Experience with JavaScript, Microsoft Visual Basic, ASP (VBScript) and Python.
- Extensive knowledge of relational database design and administration using MySQL, PostgreSQL, Sybase and Microsoft Access.

Personal

- Excellent troubleshooting, planning and documentation skills.
 - Strong skills in scheduling especially of 24/7 environments.
 - Able to work effectively as an individual as well as a member or leader of a team.
 - Excellent phone manners.
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